

My Experience With The Water Treatment Certification Program (WTCP)



I had been working at an advanced water recycling plant (reclamation) in California for over 8 years before I came across the WTCP. Having to work with multiple water treatment processes that required 27 individual RO units, I was disappointed that I had not found a college accredited program that I could study to improve my knowledge, incorporate my work experience, and to earn credits towards a college degree in my state. Fortunately, I came across DHP's program and learned that it could be partnered with a local college that offered an A.A.S degree in Industrial Water Treatment.

I was pleased to see that WTCP study materials were operator friendly and started at a novice level and continued to increase in complexity as you read, practiced, and learned from the "bottom up". The WTCP was everything I wanted...the course material was exactly what I needed for my job as an RO Treatment Plant Operator. The information was relevant to our plant processes and the numerous drawings in the lessons not only helped me visualize what was happening in the treatment processes, but also to understand some of the basic scientific principles underlying high-purity water treatment.

To earn college credit for the work, the exams were required to be proctored. The Superintendent of my plant assisted me in being my exam proctor, making the exams a legitimate test of my learned skills. While working full-time and with additional overtime, I was thankful that I could pace my studies and exams to my work schedule.

Thankfully, the WTCP also came with Patty Townley. She has the patience of a saint and is the hardest working Distance Educational Coordinator I know. Patty answered my numerous questions, inquiries, and coordinated help for me with other staff members whenever I needed any assistance.

Now, I have moved from California to the East Coast. When I applied for my current position as a Water Treatment Plant Operator, the Plant Superintendent was most impressed with my completed WTCP work; he stated I was the only applicant (out of 50) with such high educational credentials and I was hired within 72 hours. Construction is set to start in 2008 for a new water treatment plant to replace our current 45 year old conventional treatment plant. My Superintendent wants me to be the lead operator in assisting in the plant startup...he stated this was due to my WTCP work!

I found the D.H. Paul's WTCP to be worth the time and energy invested in it. The knowledge gained and enforced by program material is invaluable to any operator wanting to increase personal knowledge and career advancement.

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